

What is closed captioning?

Transcription or translation of the dialogue for when the sound is available but not understood (e.g. because the user does not understand or is unable to hear). Text is overlaid on the video.

Seeing closed captions on the iPad:

There are 2 methods that, in general, enable/disable closed captioning on an iPad.

A. **iPad settings:** (not recommended— does not seem to affect turning captioning on or off in ARIS)

1. Touch iPad's Settings icon in the home screen.
2. Touch the 'General' selection in the left side column of settings.
3. On the right column, scroll to and touch 'Accessibility'.
4. Scroll 'pretty far down' on the right side to the 'Subtitles & Captioning' selection.
5. Here you can choose to activate Closed Captions for this iPad by default by touching the toggle switch at the top of the right column. You can also choose or create a style here. This setting does affect how captioning looks inside the ARIS App.

B. **Enable/Disable closed captions while watching a video:** (recommended)

1. While video is playing, touching the video content toggles whether you can see 'the controls' (play, skip, rewind, volume, etc.)
2. While viewing the controls, next to the volume bar at the bottom of the screen, is an icon that looks like a little speech bubble. Touching that bubble can activate closed captioning via the viewing of a 'Subtitles and CC' screen.
3. You have 3 choices; 'Off' turns off closed captioning. 'English CC' turns on Closed Captioning, and 'Auto' is supposed to revert the setting to whatever it is set at in the iPad General Settings. 'Auto' does not seem to revert the setting in our experience and has no effect once 'Off' or 'English CC' is chosen.

The second method seems to override the default settings in the iPad general settings once the choice is made using the second method. We recommend always using method II to toggle this setting, and it seems once this is done, the only way to change it is to use method II to change it again. If you are interested in the subject of closed captioning, here is a link to learn about it: https://en.wikipedia.org/wiki/Closed_captioning

Information by Charles Leffingwell. Retrieved from <http://ariseproject.com/2016/11/14/closed-captioning-in-arise-videos/>